

Privacy statement Frestia bv

Frestia bv, based in Honselersdijk, is responsible for the processing of personal data as set out in this privacy statement.

Contact:

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w: www.frestia.com

Personal data we process

Frestia bv processes personal data of users through the use of our services and/or because these data have been provided to us voluntarily by users. Below is an overview of the personal data we process:

- First and last name
- Date of birth
- Address information
- Phone number
- E-mail address

Special and/or sensitive personal data we process

Frestia bv does not process personal data of persons under the age of 16, unless they have permission from their parents or guardian. Although we cannot verify whether a visitor is older than 16, we advise parents to be involved in their children's online activities. In this way, we can prevent the collection of data about children without parental consent. If you suspect that we have collected personal information about a minor without consent, we kindly request that you contact us at info@frestia.nl so that we can delete this information.

For what purpose and on what basis we process personal data

Frestia bv processes your personal data in order to contact you by telephone or e-mail if this is necessary for the provision of our services.

Automated decision-making

Frestia bv does not use automated decision-making that could significantly affect individuals.

How long we keep personal data

Frestia bv does not retain your personal data for longer than is strictly necessary to fulfill the purposes for which your data is collected. We use the following retention periods for the following personal data:

- Contact details: 1 year

Sharing personal data with third parties

Frestia bv only provides personal data to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies or similar techniques we use

Frestia bv does not use cookies or similar techniques.

View, correct or delete data

You have the right to view, correct or delete your personal data. You can also withdraw your consent for data processing or object to the processing of your personal data by Frestia bv. In addition, you are entitled to data portability. You can send a request for inspection, correction, deletion, data transfer of your personal data, or a request to withdraw your consent or object to the processing of your personal data to info@frestia.nl. To make sure that the request for inspection is made by you, we ask you to send a copy of your ID. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). We do this to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Frestia bv would also like to point out that you have the possibility to file a complaint with the national regulator, the Authority for Personal Data, via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal information

Frestia bv takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your information is not properly secured or if there are indications of abuse, please contact our customer service or via info@frestia.nl.